

VOLUNTEERING AND THE STATE HOSPITAL

The Hospital recognises the important and valuable contribution made by volunteers to enrich the quality of everyday life for patients. As a result, the Volunteer Service continues to develop to meet the needs of our patient population.

Within The State Hospital volunteers engage in a variety of roles: patient visits; supporting the work of the Spiritual & Pastoral Care Team, patient learning, vocational activities, social activities, and the Person Centred Improvement Steering Group. A number of new roles are being explored, creating the opportunity to complement existing non-clinical services where there may be specific skill gaps i.e. teaching a foreign language and how to play a musical instrument. A person specification and role description is created for each placement which helps us to match the skill set and personality of the volunteer to individual patients in conjunction with care and treatment plan objectives.

Recruitment Process

The Person Centred Improvement Service is responsible for volunteers. In the first instance, please visit the Volunteer Scotland website to view available opportunities. If you are interested in any of these roles, please feel free to contact the Person Centred Improvement Advisor for an informal discussion. If appropriate, the next step is to complete an application form which is available within the 'Person Centred' section of The State Hospital's website under the sub heading 'Person Centred Improvement'. Volunteers who meet the criteria are invited to attend a formal interview. In terms of successful applicants, the Hospital will take up references and require applicants to undergo the Protecting Vulnerable Groups Disclosure and all other screening including occupational health in addition to breakaway training (prior to placement) and relevant mandatory training modules.

Support

The Volunteer Service Group is well established and meets regularly throughout the year providing the opportunity for volunteers to seek and offer collective support and supervision. Additionally, one to one support and supervision is provided by the Person Centred Improvement Lead. Volunteers are encouraged to make full use of the Staff Learning Centre and are offered individually tailored learning and development plans. In line with national guidance for volunteering, all volunteers are entitled to claim travel expenses.

Further Information

Information about available roles within the Hospital can be sought from the Person Centred Improvement Advisor - email TSH.PersonCentredImprovementTeam@nhs.scot or telephone 01555 842054.

May 2021

equality
roles
diverse
effective
partners
complement
safe
rights
support
engagement
diversity
person-centred
skills
valuable
contribution
respect
dignity
individual
consult