Request Reference: FOI/007/21 Published: 11 June 2021

Information requested:

Digital Innovation Programmes

1. Does the organisation have any digital innovation programmes that aim to develop digital tools and solutions to transform and improve processes in the below areas listed in the table? If yes, please provide details in the below table-

Area	Yes/No	Aim and Summary of the	Is the programme in collaboration with other NHS organisations or
		programme	companies?
Talent Management e.g., Succession Planning, upskilling staff			
Initiatives outlined in the People Plan e.g., health & wellbeing, flexible working, learning & development			
Private Patient Care/ Units			
Staff Task Management			
Community Services			
Discharge Processes			
Other			

2. Does the organisation have a charity that supports or provides funding for digital innovation at the organisation? E.g., Imperial College Healthcare NHS Trust has the charity Innovate at Imperial

Innovation Stakeholders and Team/Departments

- 3. Who is the lead for digital innovation at the organisation? Please provide their name and job title
- 4. Who is the lead for strategy at the organisation? Please provide their name and job title
- 5. Who is the lead for strategic performance at the organisation? Please provide their name and job title
- 6. Who is the lead for transformation at the organisation? Please provide their name and job title
- 7. Who is the Chief Information/Technology Officer at the organisation? Please provide their name and job title
- 8. Does the organisation have a team/department that handles digital innovation?
 - a. If yes, please name these teams/departments and the members names and job titles.
- 9. Does the team/department develop front facing service user websites/apps?
 - a. If yes, please state the websites/apps developed and their use.
- 10. Have the team/department ever applied for external tenders for healthcare developments?
 - a. If yes, please state which external tenders.
- 11. Have the teams/departments ever done developments for other organisations/external entities?
 - a. If yes, please provide details on the developments

- 12. Have the teams/departments ever sold a development it has produced commercially?
 - a. If yes, please provide details of the development sold
- 13. Have the teams/departments ever attempted to secure an innovation grant?
 - a. If yes, please state which innovation grant and if they were successful

Response:

For some questions we do not have the specific role within the organisation and have provided the best match where possible.

1.

Area	Yes/No	Aim and Summary of the programme	Is the programme in collaboration with other NHS organisations or companies?
Talent Management e.g., Succession Planning, upskilling staff	No		
Initiatives outlined in the People Plan e.g., health & wellbeing, flexible working, learning & development	No		
Private Patient Care/ Units	No		
Staff Task Management	No		
Community Services	No		
Discharge Processes	No		
Other	Yes	Introduction of digital equipment and system which will enable patients to browse an approved selection of internet shopping sites.	No
Other	Yes	Increased access for patients to modern digital technology through the expansion of the patient learning network and the introduction of new portable devices, with the aim of reducing digital skills gaps to improve life chances for functional skills, education and employment. This will include establishing a	No

aw pat wh the and offe Alli Pro	seline of digital sareness for the sient group sich will shape future learning diactivities sered within the sed Health ofessionals and sient Learning rvices.
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- 2. No.
- 3. Robin McNaught, Director of Finance & eHealth
- 4. We don't have such a role. Our closest match is Monica Merson, Head of Corporate Planning and Business Support.
- 5. Monica Merson, Head of Corporate Planning and Business Support.
- 6. We don't have such a role. Our closest match is Monica Merson, Head of Corporate Planning and Business Support.
- 7. We don't have such a role. Our closest matches are; Ken Lawton, Information Governance and Data Security Officer (Information Governance) Thomas Best, Head of eHealth (Information Technology)
- 8. No.
- 9. No.
- 10. No.
- 11. No.
- 12. No.
- 13. No.

Advice and Guidance

On 11 May 2021 we asked for the following clarifications;

- Q4: Does the question relate to a lead for digital strategy?
- Q5: Does the question relate to a lead for digital strategic performance?
- Q6: Does the question relate to a lead for digital transformation?

On 18 May 2021 you provided the response;

In the context of this request I am referring to if the trust has someone appointed as the lead for strategy, strategic performance and transformation. This could be a Director of Strategy, transformation etc. I have included some job descriptions below-

- The Transformation Director role requires working collaboratively with a principal or partner to design, execute, and lead multiple teams through organisational change efforts of varying size and complexity.
- A Director of Strategy is responsible for creating feasible and profitable long term goals. They will evaluate market trends and competitors, create strategies for production and marketing, and keep track of legislation regulating the company's activities.
- To provide strategic performance planning and management advice to the Chief Executive, Board and Executive Team. To lead and develop a professional, high-performing team to ensure the effective, efficient and economic delivery of performance investment and support programmes.