

Corporate Objectives 2023/24

<p>Better Care</p>	<ul style="list-style-type: none"> ▪ Deliver the Annual Operating Plan (Year 1) within the overall three-year planning framework for 2023/26, and quarterly Delivery Plan updates to government. ▪ Monitor the performance of the Clinical Model, enabling TSH to provide a progressive care approach for patient treatment and recovery ▪ Safe delivery of care within this context with sustained organisational resilience and the ability to identify and respond to risk ▪ Ensure the principles of the rehabilitative care maximizing opportunity for patient activity and ensure delivery across all service areas ▪ Ensure organisational resilience and ability to respond to any increase in risk to care delivery within expected systems pressures and any unexpected events. ▪ Learn locally and nationally from adverse events to make service improvements that enhance the safety of our care system ▪ Deliver a programme of Infection Control related activity in line with all national policy objective ▪ Deliver care and treatment within the framework of least restrictive practice ▪ Monitor the use and recording of seclusion practice in accordance with the definitions published by the Mental Welfare Commission ▪ Be accessible to patients, their family and visitors whilst accessing care and treatment ▪ Work with stakeholders and Scottish Government representatives to enhance the reputation and develop the healthcare profile of The State Hospital ▪ Collaborate with the Forensic Network in the delivery of quality care guidance and standards applicable to the Forensic Mental Health Environment ▪ Take forward national collaboration with the Health in Custody Network ▪ Support development of national framework for collaborative working in the delivery of forensic mental health services across NHS Scotland
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<p>Better Health</p>	<ul style="list-style-type: none"> ▪ Tackle and address the challenge of obesity, through delivery of the Supporting Healthy Choices programme ▪ Improve the physical health opportunities for patients ▪ Ensure the delivery of tailored mental health and treatment plans individualised to the specific needs of each patient ▪ Address the overall social wellbeing issues for patients undergoing treatment ▪ Utilise connections with other health care systems to ensure patients receive a full range of healthcare support ▪ Align with the aims and ambitions of medium secure provision and other treatment pathways to provide cohesive care and treatment for patients transferring to other services ▪ Ensure the organisation is aligned to the values and objectives of the wider mental health strategy and framework for NHS Scotland
<p>Better Value</p>	<ul style="list-style-type: none"> ▪ Meet the key finance targets set for the organisation and in line with Standard Financial Instructions ▪ Develop a sustainable finance model which supports the sustainability of the organisation ▪ Work collaboratively across public sector bodies to ensure that best value is achieved in service planning, design and delivery as well as procurement for services, including through National Board collaboration. ▪ Deliver programme of sustainable working and progress to net zero recognising the impacts of climate change. ▪ Enhance and strengthen digital innovation for the organisation; and the digital inclusion programme ▪ Ensure delivery of a cohesive approach to information governance and records management standards, including deliver the action plan related to the organisational audit by the UK ICO, and newly formulated Records Management function. ▪ Deliver the actions identified by the NIS audit, and demonstrate improvement in reporting standards. ▪ Finalise delivery of the security upgrade for the safety of staff, patients and the general public ▪ Strengthen corporate governance to ensure transparency and

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	<p>clear direction, both within and external to the organisation in line with the Blueprint for Good Governance.</p> <ul style="list-style-type: none"> ▪ Support quality improvement approaches, embedding a cohesive approach ▪ Ensure delivery of the performance management framework
<p>Better Workforce</p>	<ul style="list-style-type: none"> ▪ Continue Deliver 3-Year Workforce Plan within the context of the planning framework and guidance from Scottish Government. ▪ Continue to support and build partnership working so that this is embedded across the organisation ▪ Demonstrate support of the implementation of the Health and Care (Staffing) (Scotland) Bill (2019) across TSH, following national rollout, through the Workforce Governance Group. ▪ Deliver national e-rostering programme locally within TSH. ▪ Promote and deliver a framework of wellbeing and culture change within the framework of a Staff and Volunteer Wellbeing Strategy ▪ Building on i-matter and staff governance principles to deliver an inclusive staff engagement programme in partnership to support the wellbeing of all employees ▪ Focus on equality, diversity and inclusion throughout the workforce ▪ Sustain a safe working environment for staff with a focus on risk management across all aspects of the organisation ▪ Implement the 'Once for Scotland' suite of Human Resources policy, aligning with the national rollout ▪ Ensure accessibility to support to internal and external services for staff who require them, including a cohesive Occupational Health Service. ▪ Review and action absence related issues and staff wellbeing to provide staff and line managers with the support required to help staff return to work where possible. ▪ Continue to support training and development for all staff across the organisation ▪ Support the Independent National Whistleblowing Policy, and support this workstream locally including promoting awareness for staff.