Request Reference: FOI/50/23 Published: 13 December 2023

Information requested:

- 1. What Electronic Patients Records System(s) do you use and when was it implemented?
- 2. Does the Trust scan paper records? If yes, do you
- scan day forward and legacy records? or
- just day forward records?
- 3. Is above handled
- In house by your own scanning team?
- Outsourced to an off site external service provider?
- On site by an external provider?
- Combination of above?
- 4. If any of the above outsourced, please name provider(s) and details of when the contract(s) ends
- 5. What route to market used to obtain these services (a) open tender (b) framework if yes, which one?
- 6. Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document
- 7. Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?

Response:

- 1. RiO, which was implemented in November 2011
- 2. Yes. Mainly day forward records (all current information) however legacy documents deemed to be relevant to care would also be scanned to Rio.
- 3. Yes no specific scanning team. Mainly carried out by admin staff however clinical staff may also upload documents.
- 4. We give notice under FOISA section 17 that we do not hold the information requested.
- 5. We give notice under FOISA section 17 that we do not hold the information requested.
- 6. No.
- 7. Whilst no one has the exact job titles requested, our best matches are;

Medical Records Manager: Karen Mowbray, Record Services Manager.

Chief Information Officer: Robin McNaught, Director of Finance and eHealth.

Digital Project Lead: Thomas Best, Head of eHealth.