

Request Reference: FOI/014/23

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Information requested:

O365 Licencing Questions:-

A- Which Microsoft O365 do you use eg E3,E5?

B- Do you use the NHS-shared O365 tenant?

C- Do you procure O365 licences through Microsoft Enterprise Agreement (EA) or Cloud Service Provider (CSP). Who is your supplier?

D- When is your licencing renewal date/anniversary for these services?

Microsoft Telephony Questions

E- Do you have Microsoft Calling Plans, if so how many licences (users)

F- Do you have other forms of Microsoft Telephony such as Direct routing/Operator connect?

How many licences (users) and which supplier?

G- When is your licencing renewal date/anniversary for these services?

Response:

Please see our responses to the questioned posed below:

A- F3 & E5

B- Yes

C- Licensing is via NHS National Services Scotland who manage the EA

D- May

E- No

F- No

G- As we do not use either of the services listed we provide notice under Section 17 of FOISA that we do not hold the information requested.