Request Reference: FOI/015/23

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Information requested:

For the time period 1st April 2022 to 31st March 2023 (or your equivalent 12-month period), please provide the following:

- 1. total number of violent incidents on your staff broken down by job title/category of worker
- 2. a breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour
- 3. how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker

Violent incidents can include:

- verbal abuse or threats, including face to face, online and via telephone
- physical attacks
- threatening behaviour

Response:

Question 1 response:

Category	RMO	Senior	Charge	Staff	Nursing	Skye	Occupational	No
of		Charge	Nurse	Nurse	Assistant	Centre	Therapist	category
Worker		Nurse				Staff		recorded
Number	1	16	116	375	142	3	1	200
of								
Incidents								

The total number of incidents recorded was 854.

Please note that multiple staff can be involved in each incident, not every member of staff will have been the subject or victim of a violent incident, they may have been a witness or involved in some way.

Question 2 response:

Type of Incident	Assault – Patient to Staff	Attempted Assault – Patient to Staff	Verbal Aggression – Patient to Staff	Behaviour – Threatening and Intimidating
Number of Incidents	23	71	95	232

Question 3 response:

There have been 2 incidents that both involved Staff Nurses