

Request Reference: FOI/018/23

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Information requested:

to request details contained in activities related to social listening/monitoring of people's social media activity, or similar activities, for the last three years (2020/21, 2021/22, 2022/23).

Please include, where possible: how many people were monitored, their status (ie. patient/relative of patient/other (please specify in general terms)), general description/overview of what information was gathered in each case, and how many times social listening/monitoring was used.

Response:

The State Hospital does not conduct social listening or monitor people's social media activity. Therefore, for the period requested we give notice under section 17 of FOSIA that we do not hold the information sought.