Request Reference: FOI/020/23
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Information requested:

EOS / EOL Networking Equipment
1a. What EOS (end of support) or EOL (end of life) networking equipment do you have in your IT estate?

Network Lifecycle
2a. Have you conducted a network refresh in the past 36 months?
2b. If so with which area? (eg Data Centre, Enterprise Networking, Wi-Fi, Security, Collaboration) 2c. Which vendor/technology solution was chosen?
2d. Which reseller/partner delivered the solution?
2e. Who maintains the solution?
2f. When does the maintenance contract expire/renewal date?

Have you conducted a POC (proof of concept) in the last 12 months for any of the below technology areas?
3a. Data centre (yes/no)
3b. Enterprise networking (yes/no)
3c. Wi-Fi (yes/no)
3d. Security (yes/no)
3e. Collaboration/Microsoft Telephony (calling plan/operator connect/direct routing (yes/no)
3f. Network monitoring (yes/no)
3g. Which vendor and what equipment was tested?
3h. Which partner/reseller provided the POC?
3i. Was the POC successful?
3j. Do you intend to use the solution in a live environment?

Do you plan to refresh your network in the next 24 months for any of the below technology areas:- 3aa. Data centre (yes/no)
3bb. Enterprise networking (yes/no)
3cc. Wi-Fi (yes/no)
3dd. Security (yes/no)
3ee. Collaboration/Microsoft Telephony (yes/no)
3ff. Network monitoring (yes/no)
3gg. When do you plan to have the new solution implemented? (Specify date)
3hh. Have you/do you intend to go to RFx for this?
3ii. When do you plan to go to RFx for this?

Do you have a Cisco estate for any of the below architecture, and what technology/equipment has been implemented?:-
4a. Data centre
4b. Enterprise networking
4c. Wi-Fi
4d. Security
4e. Collaboration
4f. Network monitoring

Cisco Support
5a How are you currently supporting your Cisco estate?
5b. Which company sells/provides you with support?
5c. If you outsource support, for which aspects?
5d. How do you keep your equipment/software up to date?

Cisco Partner/Reseller
6a. Who is the supplier/reseller for Cisco hardware/software?
6b. Do you have a preferred supplier agreement for Cisco hardware/software?
6c. When do these supplier agreements expire?

6d. How long has the current supplier relationship existed?

Cisco Enterprise Agreement (EA)
7a. Do you have a Cisco (EA)?
7b. When is your (EA) contract expiry/renewal date?
7c. Who provides/resells your Cisco (EA)?

Do you have an HP/Aruba estate for any of the below architectures, and what technology/equipment has been implemented?:-
8a. Data centre
8b. Enterprise networking
8c. Wi-Fi
8d. Security
8e. Collaboration
8f. Network monitoring

HP/Aruba Support
9a How are you currently supporting your HP/Aruba estate?
9b. Which company sells/provides you with support?
9c. If you outsource support, for which aspects?
9d. How do you keep your equipment/software up to date?

HP/Aruba Partner/Reseller
10a. Who is the supplier/reseller for HP/Aruba hardware/software?
10b. Do you have a preferred supplier agreement for HP/Aruba hardware/software?
10c. When do these supplier agreements expire?
10d. How long has the current supplier relationship existed?

HP/Aruba Enterprise Agreement (EA)
11a. Do you have an HP/Aruba (EA)?
11b. When is your (EA) contract expiry/renewal date?
11c. Who provides/resells your HP/Aruba (EA)?

Telephony
12a. Do you have ISDN Lines?– Supplier, quantity (lines), contractual position
12b. Do you have PSTN Lines? – Supplier, quantity (lines), contractual position.
12c. Do you have SIP Channels? - Supplier, quantity (channels), contractual position.
12d. Have you started/completed projects to prepare for the PSTN switch-off?
12e. Which technology partner assisted in your PSTN switch-off readiness project?
12f. Would you describe your organisation as entirely ready for the PSTN switch-off?
12g. PBX (phone system) Make & Model (eg Avaya, Cisco, Mitel), contractual position
12h. Who maintains your PBX (phone system)
12i. How long has the relationship with the maintainer been in place?
12j. Are you considering or interested in Microsoft Telephony (eg Calling Plans, Direct Routing, Operator connect)?

Response:

1a. None.

2a. No.
2b – 2f: We give notice under FOISA section 17 we do not hold the information requested.

3a: No.
3b – 3j: We give notice under FOISA section 17 we do not hold the information requested.

3aa: Yes.
3bb: No.
3cc: Yes.
3dd: No.

3ee: Yes.
3ff: No.
3gg: December 2023.
3hh: Yes.
3ii: July 2023.

4a: No.
4b: No.
4c: Yes.
4d: No.
4e: No.
4f: No.

5a: 3rd party supplier.
5b: SCC.
5c: No.
5d: We give notice under FOISA section 17 we do not hold the information requested.

6a: XMA.
6b: No.
6c: July 2023.
6d: 10 Years.

7a: No.
7b: We give notice under FOISA section 17 we do not hold the information requested.
7c: We give notice under FOISA section 17 we do not hold the information requested.

8a – 8f: No.

9a – 9d: We give notice under FOISA section 17 we do not hold the information requested.

10a – 10d: We give notice under FOISA section 17 we do not hold the information requested.

11a: No.
11b: We give notice under FOISA section 17 we do not hold the information requested.
11c: We give notice under FOISA section 17 we do not hold the information requested.

12a: Yes, supplier is BT, 2 ISDN lines with 30 trunks each, NHS Scotland Contract.
12b: Yes, supplier is BT, 4 lines, NHS Scotland contract.
12c: Yes, supplier is BT, 2 SIP channels, NHS Scotland contract.
12d: Yes, SIP channels installed awaiting migration date from BT.
12e: BT.
12f: Yes.
12g: Mitel AX Controllers, under service contract.
12h: HFD Intelligent Technologies Ltd.
12i: 12 months.
12j: Not currently.