**Request Reference:** FOI/50/23
**Published:** 13 December 2023

**Information requested:**

1.    What Electronic Patients Records System(s) do you use and when was it implemented?

2.    Does the Trust scan paper records? If yes, do you
-    scan day forward and legacy records? or
-    just day forward records?

3.    Is above handled
-    In house by your own scanning team?
-    Outsourced to an off site external service provider?
-    On site by an external provider?
-    Combination of above?

4.    If any of the above outsourced, please name provider(s) and details of when the contract(s) ends

5.    What route to market used to obtain these services (a) open tender (b) framework - if yes, which one?

6.    Do you have a published road map for paper-free at point of care 'Digital at point of care'? If yes, please provide a copy or link to this document

7.    Finally, please advise names of any individuals involved in this process including your Medical Records Manager (b) Chief Information Officer (c) Digital Project Lead?

**Response:**

1.    RiO, which was implemented in November 2011

2.    Yes. Mainly day forward records (all current information) however legacy documents deemed to be relevant to care would also be scanned to Rio.

3.    Yes – no specific scanning team. Mainly carried out by admin staff however clinical staff may also upload documents.

4.    We give notice under FOISA section 17 that we do not hold the information requested.

5.    We give notice under FOISA section 17 that we do not hold the information requested.

6.    No.

7.    Whilst no one has the exact job titles requested, our best matches are;

| | |
|---|---|
| Medical Records Manager: | Karen Mowbray, Record Services Manager. |
| Chief Information Officer: | Robin McNaught, Director of Finance and eHealth. |
| Digital Project Lead: | Thomas Best, Head of eHealth. |