

**Request Reference:** FOI/56/23

**Published:** 15 January 2024

**Information requested:**

1. What EPR system do you use please and what is the contract expiry date for that system?
2. What PAS system do you use please and what is the contract expiry date for that system
3. What Patient Portal(s) do you use please and what is the contract expiry date(s) for those systems? Do you currently send any of your patient communications digitally? If so, what approx. % of your communications are digital per annum?
4. What EDRMs (Document Management) system do you use and what is the contract expiry date for that contract?
5. Do you have a Hybrid Mail contract in place with a managed service provider? If so, please confirm which supplier and the contract expiry date of that contract?
6. Do you have a contract in place for any Mobile or App Services delivered to your Patients? If so, please confirm which supplier and the contract expiry date of that contract?
7. Do you use any Room Booking systems for a) Clinics b) Staff? If so, please confirm which supplier(s) and the contract expiry date of that contract(s)?
8. Have you digitised your closed / archive medical records? If outsourced, please state the supplier and contract expiry date?
9. Have you digitised your day forward medical records? If outsourced, please state the supplier and contract expiry date? Rio system used for medical records

**Response:**

1. Rio, October 2028
2. Rio, October 2028
3. No patient portals or digital communications to patients
4. No EDRM
5. No
6. No
7. No
8. No
9. Rio system used for medical records – Access Group, October 2028