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Information requested:

- a. Who is responsible for your cleaning audit surveys?
- b. Can you outline how cleaning audit surveys are completed?
- c. What software, if any, is used to complete and report on cleaning surveys?
- d. If you use software to complete cleaning audits, what was the original contract start and end date?
- e. If you use software to complete cleaning audits, what was the contract cost per year?
- f. If you use software to complete cleaning audits, how was this procured (Direct award/tender etc).

Response:

- a. Cleaning audit surveys are carried out by the State Hospital's Housekeeping Supervisors
- b. A template for all rooms is set up on the system and the Supervisors follow a standard question set. This is carried out for each building on a 6 monthly cycle
- c. Synbiotix
- d. This is an NHS Scotland National Contract which has been in place since 2004.
- e. Current cost for the Board is £400 per year, paid to NHS National Services Scotland who administer the contract
- f. Procured by NHS National Services Scotland via National Procurement