

Request Reference: FOI/053/24

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Information requested:

Please could you answer the following questions

1. Do you currently have an Electronic Document Management System (EDMS) in place?
2. If so, what EDMS is deployed?
3. When was the system deployed?
4. When does the contract with the EDMS supplier end or when is the review date?
5. What is the rough spend on the EDMS either annually or total contract value?
6. How was the EDMS procured, i.e. via framework and if so, which one?
7. Do you have an Electronic Patient Record (EPR) system in place?
8. If so, what EPR is deployed?
9. What is the value of the EPR contract, either annually or total contract value ?
10. When is the current EPR contract due for renewal?

Response:

1. Yes
2. Docman
3. 2016
4. Possibly 2025. The supplier is currently in voluntary liquidation and as such we may need to tender for a new supplier this year.
5. This is part of the cost for Vision and disclosure would likely prejudice substantially the commercial interests of the supplier and as such we have withheld this information under FOISA section 33(1)(b). In addition to this we also considered that disclosure at this time would likely impact the State Hospital sufficiently that it would affect the effective conduct of public affairs (FOISA section 30(c)).
6. National Contract with NHS National Services Scotland
7. Yes
8. RiO and Vision

9. If we were to disclose the value of the contracts for RiO or for Vision we would likely prejudice substantially the commercial interests of the suppliers and as such we have withheld this information under FOISA section 33(1)(b).

In addition to this we also considered that disclosure of information about Vision at this time would likely impact the State Hospital sufficiently that it would affect the effective conduct of public affairs (FOISA section 30(c)).

10. RiO's contract is due for renewal in 2027 and Vision's is possibly due in 2025.

Advice and Guidance

The contract for RiO was negotiated by NHS National Services Scotland (NHS NSS) and they may have more detailed information relating to it. NHS NSS's FOI email address is nss.foi@nhs.scot and their website is <https://www.nss.nhs.scot/how-nss-works/freedom-of-information/>